

PRINTER DRIVER GUIDE

(For Windows® CP-K60DW series)

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Refer to the following web site to check the latest version of the printer driver.
<http://www.mitsubishielectric.com/products/vis/index.html#Printers>

System requirements

- Computer : Computer equipped with Pentium class CPU or more
 - Main storage memory : 512 Mbytes or more
 - Hard disk : Empty capacity 512 Mbytes or more
 - USB cable : Be sure to use a cable 2 m or shorter.
- * Use the printer driver in an environment that your operating system works properly.

Driver folder	Supported operating system
CPS60V_VerXXXEN	Windows® 7 (32-bit/64-bit)
	Windows® 8 (32-bit/64-bit)
	Windows® 10 (32-bit/64-bit)

* XXX indicates the version of the driver.

* CP-K60DW series printer supports USB 2.0 (Hi-Speed USB) interface.

* Install the printer driver first, and then connect the printer to the PC.

* You can not use different version of the driver at the same time.

When the driver has been already installed, uninstall it and then install this driver.

Installation

1. Windows 7

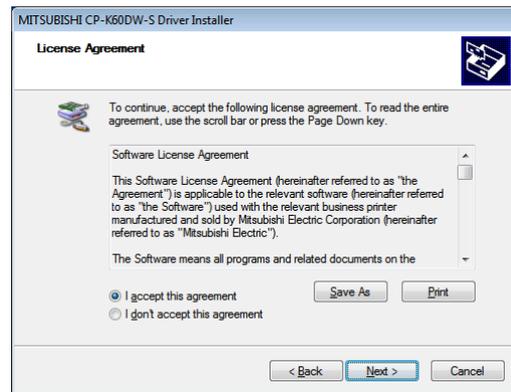
1.1. Installing the driver

* Install the printer driver for Windows 7 before you connect the printer to your PC.

- 1) Start Windows® 7 operating system.
- 2) Logon as an Administrator or Administrator group members.
- 3) Start the installer (Install_Drv.exe) by “Run as administrator”.
- 4) Install according to the instructions in the wizard.
Click “Next” button on “Welcome to the Device Driver Installation Wizard!”. (Fig. 1)
- 5) Accept the License Agreement and select “I accept this agreement” and click “Next” button on “License Agreement”. (Fig. 2)



<Fig. 1>



<Fig. 2>

- 6) Click “Install” button on “Windows Security”. (Fig. 3)
- 7) Window of (Fig. 4) appears on success in installation.



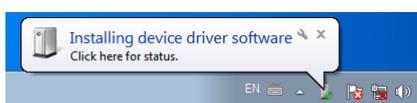
<Fig. 3>



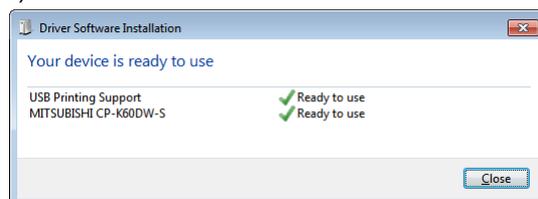
<Fig. 4>

1.2. Installing the USB port

- 1) Power on the printer and connect it to your PC with USB cable.
- 2) The driver software will be automatically installed. Click the balloon to check the installation status. (Fig. 5)
- 3) Click “Close” button to finish the installation. (Fig. 6)



<Fig. 5>



<Fig. 6>

- 4) Icon of “MITSUBISHI CP-K60DW-S” will be added to the “Printers and Faxes” in the “Devices and Printers”.
- 5) Restart your PC.

2. Windows 8

2.1. Installing the driver

* Install the printer driver for Windows 8 before you connect the printer to your PC.

- 1) Start Windows® 8 operating system.

The following procedure is the same as 1.1. Installing the driver 2) to 7) of 1.Windows 7.

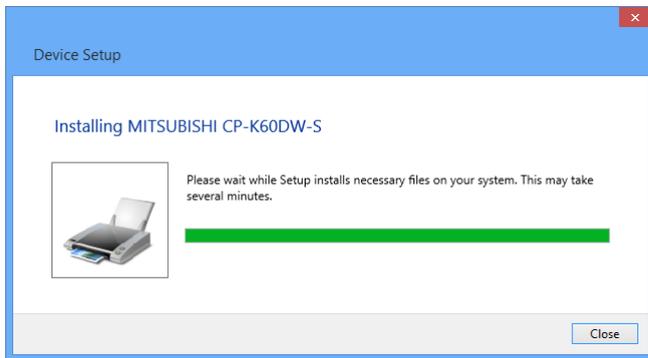
2.2. Installing the USB port

- 1) Now, power on the printer and connect it to your PC with USB cable.
- 2) The driver software will be automatically installed. Click the printer icon on the task bar to check the installation status. (Fig. 7)



<Fig. 7>

- 3) Progress screen of the installation is displayed. When the installation is complete, the screen will disappear. (Fig. 8)



<Fig. 8>

- 4) Icon of “MITSUBISHI CP-K60DW-S” will be added to the “Printers” in the “Devices and Printers”.
- 5) Restart your PC.

3. Windows 10

3.1. Installing the driver

* Install the printer driver for Windows 10 before you connect the printer to your PC.

- 1) Start Windows® 10 operating system.

The following procedure is the same as 1.1. Installing the driver 2) to 7) of 1. Windows 7.

3.2. Installing the USB port

This is the same procedure as 2.2. Installing the USB port of 2. Windows 8.

Uninstallation

Operate the following procedures to uninstall the printer driver.

When uninstalling the printer driver, confirm that the printer driver is not used from the application or the print job does not remain in the spooler.

When you use the printer, confirm that the printer is not set as default printer.

When you uninstall and then reinstall the printer driver, restart your PC after the reinstallation is completed.

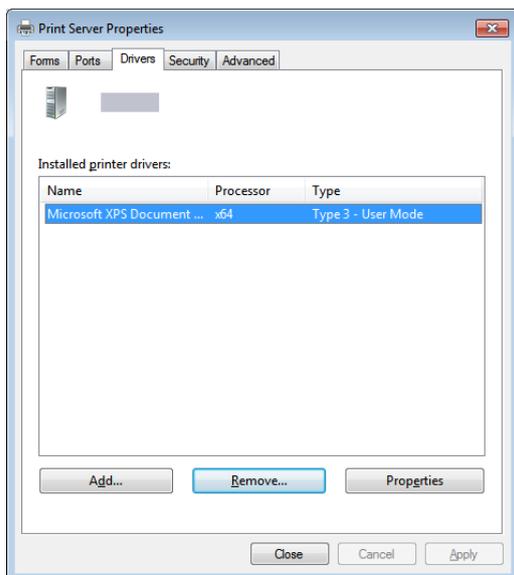
Windows 7

- 1) Click Start button and select “Devices and Printers” from Start Menu.
- 2) Right-click the printer icon to be removed and select “Remove device”.
- 3) Click “Yes” button in the “Remove Device” confirmation dialog.
- 4) While selecting any of the icon under “Printers and Faxes” category in the “Devices and Printers” window, select “Print server properties” at the top of the window.
- 5) Open “Drivers” tab of “Print Server Properties” and click “Change Driver Settings” button.
* Depending on the version of the operating system, this window may not be displayed.
- 6) The similar window that doesn't have “Change Driver Settings” button at the bottom left is displayed. Select the printer driver to be removed and click “Remove” button.
- 7) Select “Remove driver only.” in “Remove Driver And Package” dialog and click “OK” button. (Fig. 9)
[Important] Don't select “Remove driver and driver package”.



<Fig. 9>

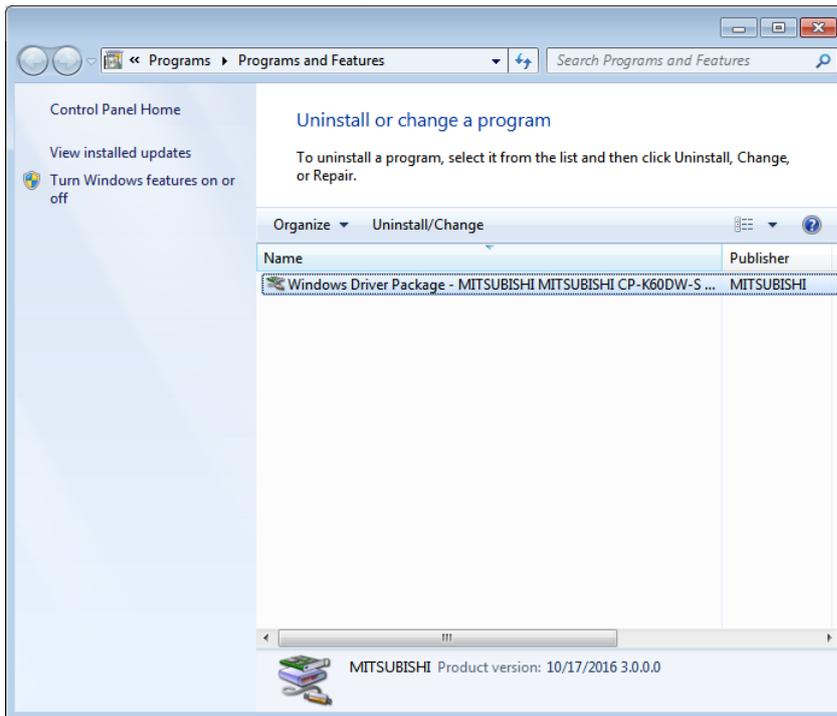
- 8) Click “Yes” button in “Print Server Properties” confirmation dialog.
- 9) Confirm that the driver has been removed in “Print Server Properties”. (Fig. 10)



<Fig. 10>

- 10) Select “Programs and Features” on the “Control Panel”.

- 11) Select “Windows Driver Package –MITSUBISHI MITSUBISHI CP-K60DW-S” and click “Uninstall/Change” with right-click. (Fig. 11)
Confirm that the driver package has been removed in “Programs and Features”.



<Fig. 11>

- 12) Disconnect the USB cable from your PC.
- 13) Restart your PC.

Windows 8

* When uninstalling the driver, make sure to connect the printer to the USB port on the PC that is used for the installation.

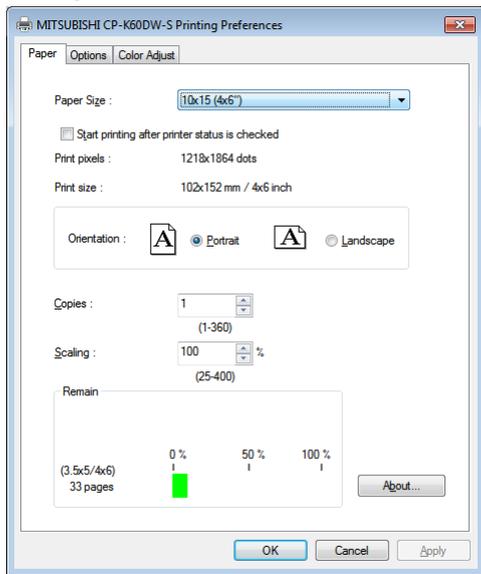
- 1) Display “desktop” and press Windows “START” Key and “C” and display a charm. Then, click “Settings” and select “Control Panel” and select “Devices and Printers.” “Devices and Printers” is displayed.
- 2) Right-click the printer icon to be removed and select “Remove device”.
- 3) Click “Yes” button in the “Remove Device” confirmation dialog.
- 4) While selecting any of the icon under “Printers” category in the “Devices and Printers” window, select “Print server properties” at the top of the window.
The following procedure is the same as 5) to 13) of Windows 7.

Windows 10

* When uninstalling the driver, make sure to connect the printer to the USB port on the PC that is used for the installation.

- 1) Display “desktop” and press Windows “START” Key and click “Settings”. Then, select “Devices” and select “Devices and printers” in “Printers & scanners”. “Devices and Printers” is displayed.
The following procedure is the same as 2) to 4) of Windows 8.

1. Paper dialog



<Fig. 12 The dialog of “Paper” (Windows 7)>

1) Paper Size

The size of paper is selected.

The number of print pixels for each paper size is shown in the table.

Paper size	Print dots
10x15 (4x6")	1218 x 1864
9x13 (3.5x5")	1076 x 1568
13x18 (5x7")	1568 x 2128
15x20 (6x8")	1864 x 2422
15x15 (6x6")	1820 x 1864
9x13x2 Type1 (3.5x5"x2)	1568 x 2190
10x15x2 Type1 (4x6"x2)	1864 x 2454
5x15x2 Type1 (2x6"x2)	1218 x 1864
5x15x2 Type2 (2x6"x2)	609 x 1864
15x20 (6x8") border	1536 x 2126

The print pixels vary depending on the setting of Paper Size.

2) Print pixels

The number of pixels to print in each paper size is displayed.

3) Print size

The print size is displayed.

4) Orientation

The direction of paper is set.

5) Copies

The printer prints the number of printouts which is shown in dialog. (Range : 1 - 360)

* When multiple copies are printed, the print sequence is sorted by pages as listed below.

(example) The print result of 2 copies of 3 pages: 1p 1p 2p 2p 3p 3p

Some application handles multiple copies differently where the sequence is sorted by incremental page number such as 1p 2p 3p 1p 2p 3p.

6) Scaling

Enlargement scale is set. (Range : 25-400%)

7) Remain

The remaining amount of the ink ribbon in the connected printer is displayed in a bar.

When a printer is not connected or information from the printer can not be read, this bar is displayed in gray.

The number of remaining amount is displayed only as a guide.

When the "13x18 (5x7)" paper is used, the remaining amount calculated as using the "9x13 (3.5x5)" paper is displayed. When the "15x20 (6x8)" paper is used, the remaining amount calculated as using the "10x15 (4x6)" paper is displayed. For example, the remaining amount reduces by 2 for a print of "13x18 (5x7)" or 15x20 (6x8)" paper size.

8) About...

Displays the version information of this driver.

9) Start printing after printer status is checked

This function is activated when you print more than one image at the time of 9x13, 10x15, 5x15x2 Type1, or 5x15x2 Type2 paper size setting.

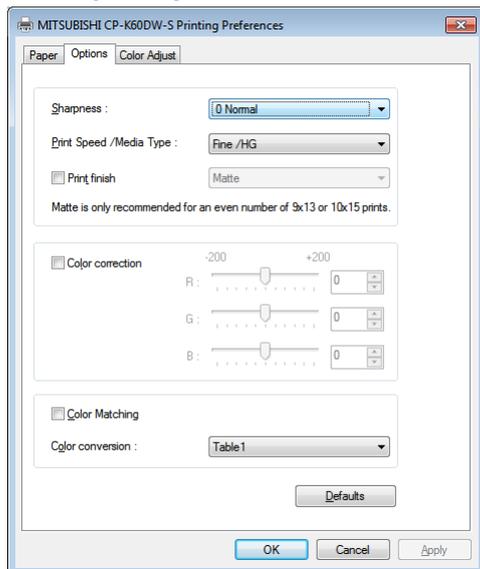
When set to "ON" printer driver will check the printer status and memory and if 1/2 patch remains unused, it will send single 9x13 and 10x15 images (two images in the case of 5x15x2 Type2) first and send following page(s).

As the printer driver checks the printer status and memory status at the beginning of each job, even if print jobs are transferred in succession, each printing has an interval in between.

When set to "OFF" the printer driver will not check the printer status and memory, so if 1/2 patch remains unused, it will be skipped and print jobs are continuously printed.

When choosing matte, remaining 1/2 patch is skipped in spite of this setting.

2. Option setting dialog



<Fig. 13 Option setting dialog (Windows 7)>

1) Sharpness

none / -3 / -2 / -1 / 0 / 1 / 2 / 3

Level of outline correction is changed.

none : Not perform the outline correction.

-3 to 3 : The value is smaller, the outline becomes softer.

The value is larger, the outline becomes sharper.

2) Print Speed /Media Type

Printing speed is set by media type you want to use.

Fine /HG : When using the HG type media, printing is performed at the standard speed.
(Standard quality picture)

UltraFine /HG : When using the HG type media, printing is performed at the speed slower than the Fine speed. (High quality picture)

Fine /Non-HG : When using the non-HG type media, printing is performed at the standard speed.
(Standard quality picture)

UltraFine /Non-HG : When using the non-HG type media, printing is performed at the speed slower than the Fine speed. (High quality picture)

3) Print Finish

Matte finish is set.

Note: Matte is only recommended for an even number of 9x13 and 10x15 prints.

* Printing an uneven number of prints may lead to lower number of prints produced per ink ribbon kit.

4) Color correction

The tone of light colors can be changed.

R: -200 - +200

As the value is smaller, the red tone is weakened.

As the value is larger, the red tone is intensified.

G: -200 - +200

As the value is smaller, the green tone is weakened.

As the value is larger, the green tone is intensified.

B: -200 - +200

As the value is smaller, the blue tone is weakened.

As the value is larger, the blue tone is intensified.

5) Color matching

Color matching is carried out according to the ICC profile set in the "Color control" tab.

When the ICC profile is not set in the "Color control" tab, set the "Color matching" to OFF because the color matching is not carried out in this case.

For ICC profile, see "2. Making the ICC profile" in the "Hints for end-user preferred custom settings."

6) Color conversion

none / Table1

none : Color conversion is not performed.

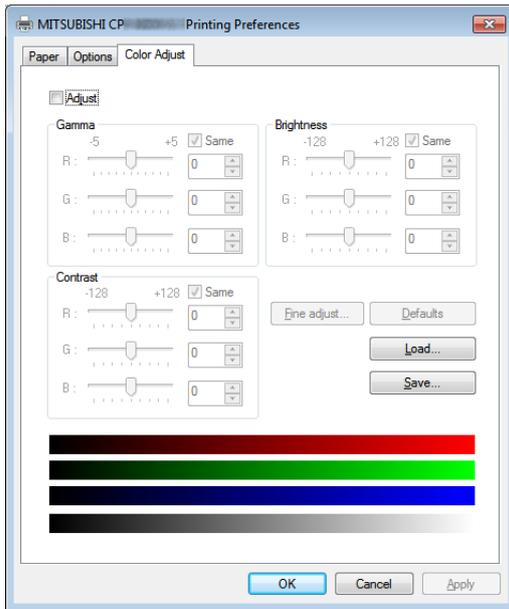
Table1 : Color conversion is performed.

When the color matching is set to ON, color conversion is not available.

7) Defaults

All the settings in Option dialog are reset to the defaults.

3. Color adjustment



<Fig. 14 Color adjustment dialog (Windows 7)>

3.1. Color Adjust dialog

1) Adjust

Tick the box for the color adjustment.

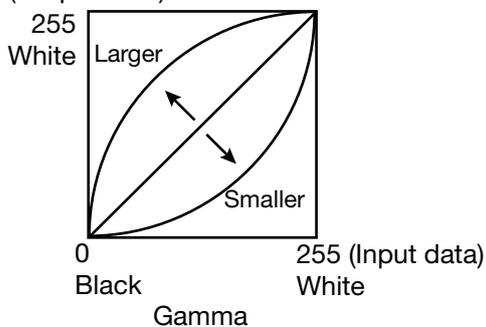
2) Gamma

Adjusted value (-5 - +5)

When you want to increase the density of the middle tones, decrease the value of "Gamma" of the color adjustment dialog.

Same check box ON:R,G and B are same value, OFF:R,G and B are individually adjusted.

(Output data)



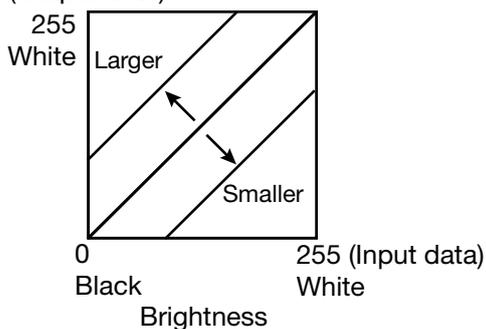
3) Brightness

Adjusted value (-128 - +128)

When you want the brightness of the print picture to be dark, the value of "Brightness" of the color adjustment dialog must be decreased.

Same check box ON:R,G and B are same value, OFF:R,G and B are individually adjusted.

(Output data)

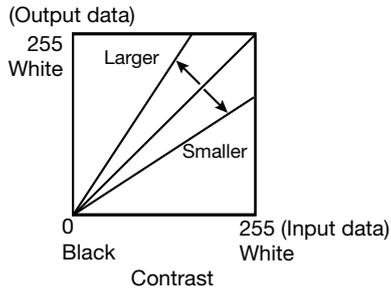


4) Contrast

Adjusted value (-128 - +128)

When you want the contrast of the print picture to be strong, the value of "Contrast" of the color adjustment dialog must be increased.

Same check box ON:R,G and B are same value, OFF:R,G and B are individually adjusted.



5) Fine adjust

The more minute color adjustments are carried out by the Gamma adjustment tone curve.

6) Defaults

All adjustable values in Color Adjust dialog become 0.

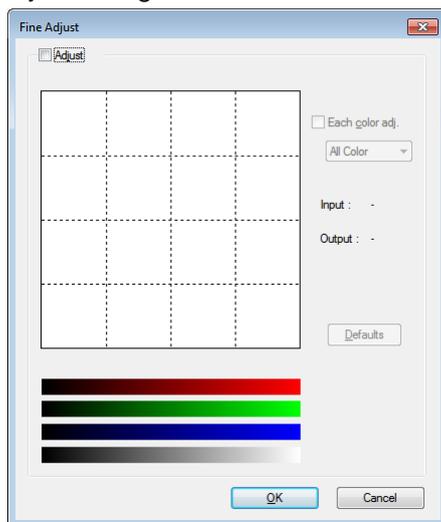
7) Load...

The color adjustment setting file is loaded.

8) Save...

The color adjustment setting is saved.

3.2. Fine Adjust dialog



<Fig. 15 Fine Adjust dialog (Windows 7)>

1) Adjust

Tick the box for the color adjustment.

2) Each color adjustment

ON : Each RGB color is individually adjusted.

OFF : The same adjustment of each RGB color carries out.

3) Selecting the color to be adjusted

When adjusting color individually, select the color to be adjusted.

4) I/O value display

The input (gradation value before adjustment) and output (gradation value after adjustment) of the adjustment point are displayed.

5) Defaults

All the tone curves become a linear straight line of the range (0, 0) - (255, 255).

4. Error indication

No.	Error dialog message	Button	Operation
1	Printer is not connected.	OK	Click OK button. After connecting the printer (Turn on the printer./ Connect the I/F cable), printing starts automatically.
2	The printer does not respond. Turn the printer Off and then On again, and try again.	OK	When clicking OK button, the dialog disappears and the print job is deleted. After turning the power off and turning it back on, start printing process again.
3	Something is wrong with the printer.(XXXXXX) Turn the printer Off and then On again, and try again.	Cancel	When the error is resolved, the dialog disappears and printing starts automatically. When Cancel button is clicked, printing is canceled. All the jobs in the printer are cancelled and printing is cancelled. * Numeric characters are indicated in (XXXXXX).
4	Mechanical Error(XXXXXX). Set paper again.		
5	Mechanical Error(XXXXXX). Turn the printer Off and then On again, and try again.		
6	Printing unit is opened.		
7	Printing unit is opened while printing.		
8	Ink ribbon and paper type do not match.		
9	Ink ribbon is not correctly installed.		
10	Ink ribbon end.		
11	Paper empty.		
12	The ink ribbon is not standard.		
13	The printer was turned off while printing. Turn on a printer.		
14	Paper jam(XXXXXX). Set paper again.		
15	Paper size of printer driver and ink ribbon type do not match.		
16	Ink ribbon empty. Exchange ink ribbons.		
17	Paper end.		
18	It is not equipped with the paper strip bin.		
19	Ink ribbon error. (XXXXXX) Set paper again.		
20	Ink ribbon error. (XXXXXX) Set paper and ink ribbon again.		

* When no error message is displayed on the monitor and printing is not carried out, check the indicators on the front of the printer.

* When an error occurs in the printer, printing starts automatically by resolving the error.

* When the error number 19 is displayed, the ink ribbon may be used up. In such a case, replace the ink ribbon. For the details of the indicators on the printer, see the operation manual of CP-K60DW series printer. The error may not be displayed in the case of system configurations other than that shown below.

Interface	Operating system	Setting
USB	Windows® 7	Set "Enable bidirectional support" for printer properties.
	Windows® 8	
	Windows® 10	

* The print job is not deleted if the printer is not turned on or the I/F cable is not connected. By turning on the printer or connecting the I/F cable, the data will be transferred again.

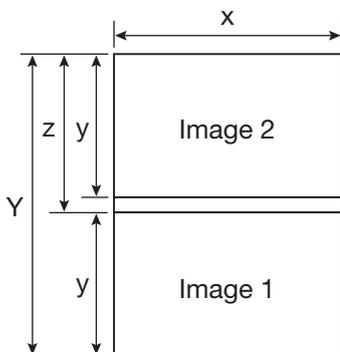
Notes

- 1) Secure of Hard disk for spool file
Secure the capacity of Hard disk for spool file enough for the printer operation and the number of printing sheets.
The printing cannot be correctly carried out when the capacity is running short.
The drive for spool file is the same drive as the drive of Windows system usually.
- 2) Operation of the printer
Refer to the operation manual of the printer.
Do not turn off the power switch during data transfer or print.
If you turn off the power switch, restarting of a computer may be needed.
(When deletion of a printing data cannot be performed, restarting of a computer is required.)
- 3) Applicability of color adjustment
The color adjustment is applied to the entire printing range including the background.
- 4) About "Print directly to the printer"
With some applications, if "Print directly to the printer" is selected, objects may not be printed correctly.
In that case, select "Spool print documents ..." by the "details" page of printer property sheet.
- 5) About connection of a computer and a printer
Do not disconnect the interface cable during data transfer.
If a USB cable is disconnected, wait 1 minute or more after disconnecting the cable to connect it again.
If the cable is connected without leaving an enough interval, the printer driver may not work correctly.
- 6) System requirements for USB interface
Use a personal computer with Windows 7, Windows 8, or Windows 10 pre-installed, and make sure that its USB operation is guaranteed by the manufacturer.
CP-K60DW series printer supports USB 2.0 (Hi-Speed USB) interface.
- 7) Connection of USB cable
When you take out and insert a USB cable after installation of a printer driver, wait 10 seconds or more after extracting a cable.
If the cable is reinserted without leaving an interval, the printer may not operate normally.
- 8) Print job
Do not delete the print job in the spooler during data transfer. When deleting it, do not start printing until the printer becomes to the initial status.
- 9) Number of prints
With some applications, the number of prints set by the printer driver does not work. Set the number of prints from the print dialog box of the application.
- 10) Remainings
Remainings on the Paper tab shows the remainings of the ink ribbon by a bar, by reading information from the printer when the Paper tab is displayed. The correct information may not be acquired during printing.
- 11) Connection with more than one printer
When multiple CP-K60DW series printers are connected to one personal computer, the "Add New Hardware Wizard" will be displayed and installation of the printer drivers will be carried out repeatedly for each connected printers. The same number of printer drivers as that of connected printers are installed.
- 12) Errors during printing
When an error occurs during printing, it may not be displayed on the monitor. To resume printing, check the indicator on the front of the printer and take the countermeasure. For the indication by the indicator of the printer and the countermeasures, see the operation manual of CP-K60DW series printer.
- 13) Setting of the color matching
Even if the color matching is set to ON by the printer driver, color matching may not be available with some applications.
With some applications, color matching is effective even if it is set to OFF.
- 14) When you print and "Parameter's value is invalid." is displayed, perform the following operations.
 - a) Select "Device Manager" from "Hardware" tab of "System Properties."
 - b) Select "Scan for hardware changes."

- 15) Install the printer driver first, and then connect the printer to the personal computer.
- 16) When the printer is in standby status, the printer driver may not be installed correctly. Install the printer driver while the printer is activated. Check the printer status by the indicator on the front of the printer. For the indication by the indicator of the printer, see the operation manual of CP-K60DW series printer.
- 17) You can set the number of printouts from 1 to 360 in the Paper dialog, however, the maximum number of printouts per one paper roll varies depending on the paper size.
- 18) Uninstallation and reinstallation of the printer driver
When you use the printer, confirm that the printer is not set as default printer and then uninstall the printer driver.
When you uninstall and then reinstall the printer driver, restart the computer after the reinstallation is completed.
- 19) When "UltraFine" is selected in "Print Speed /Media Type"
The UltraFine is only available on printers with the appropriate firmware.
Printers without appropriate firmware will ignore the UltraFine setting.
- 20) When the 15x15 is selected for the paper size
The 15x15 is only available on printers with the appropriate firmware.
Printers without appropriate firmware will show an error of size mismatch (See 4. Error indication No.15), if 15x15 is selected.
- 21) When the 5x15x2 (2x6"x2) (Type1 or Type2) is selected for the paper size
Printers with the appropriate firmware will support 5x15x2 (2x6"x2) multi-cut function Type1 or Type2.
Without the appropriate firmware, the printer will print a 4x6 size even paper size 5x15x2 (2x6"x2) is selected. The paper cut position may shift depending on the printer.
- 22) When CP-K60D series printer is shared in the network
When CP-K60D series printer is shared in the network, set "Render print jobs on client computers" in "Sharing" screen of the printer property to "OFF" before printing. Otherwise, printing cannot be performed properly.

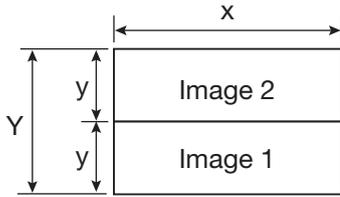
Hints for end-user preferred custom settings

1. When you want to adjust the color of the print image.
(Note that the effects are invalid on the display even if you make following setting.)
 - 1) When you want the density of entire print picture to be thick (dark), decrease the value of “Brightness” of the color adjustment dialog.
 - 2) When the print picture is out of focus (the contrast is weak), increase the value of “Contrast” of the color adjustment dialog.
The contrast becomes stronger.
 - 3) When you want to change the color of printout.
Change the value of “Brightness” of the color adjustment dialog.
Increase Red : Increase the “R” value of the color adjustment dialog.
Increase Green : Increase the “G” value of the color adjustment dialog.
Increase Blue : Increase the “B” value of the color adjustment dialog.
 - 4) When you want to adjust Gamma of the printout.
By moving the graph of the Fine Adjust dialog with a mouse, the density of the entire image can be adjusted to the arbitrary Gamma curve.
The density becomes high (dark) when you decrease the output value compared with the input value.
The density becomes low (bright) when you increase the output value compared with the input value.
2. Making the ICC profile
Refer to the following when you make a suitable ICC profile for the system to be used and apply it to the printer driver.
 - 1) Set the printer driver as follows when you print the basic color chart for making ICC profile using the printer.
Delete the ICC profile, if any, set on the “Color control” tab of the printer property.
Set the “Color matching” on the option tab of the printer driver to OFF.
Set the “Color conversion” on the option tab of the printer driver to “none”.
Set the “Gamma” on the option tab of the printer driver to a desired setting.
 - 2) Add the new ICC profile using the “Color control” tab of the printer property.
3. To adjust the gray balance in the low gray levels, use “Color correction” on the option tab.
 - To weaken the Yellow tone : Increase the “B” value.
 - To weaken the Magenta tone: Increase the “G” value.
 - To weaken the Cyan tone : Increase the “R” value.
 - To weaken the Red tone : Decrease the “R” value.
 - To weaken the Green tone : Decrease the “G” value.
 - To weaken the Blue tone : Decrease the “B” value.
4. When “10x15x2 (4x6”x2)” is selected in “Paper size”
Lay out the image 1 and image 2 as following and print them.



	Print dots	
	9x13x2 Type 1	10x15x2 Type 1
Y	2190	2454
x	1568	1864
y	1076	1218
z	1114	1236

5. When “5x15x2 Type 1” is selected in “Paper size”
Lay out the image 1 and image 2 as following and print them.



	Print dots
Y	1218
x	1864
y	609

6. When “5x15x2 Type 2” is selected in “Paper size”
When multiple images are selected in “Windows Photo Viewer”, etc., the images are printed in 5x15 (2x6”) size.
When the number of pages or copies is odd, the last print of 5x15 (2x6”) size paper is output as a blank page. Depending on the application software, a blank page may be set every other page.

Prohibition matter

We prohibit Reverse Engineering, decompiling or reverse assembling of this driver software.

Exemption from responsibility

Occasionally, this software does not operate normally depending on operating environment.
Moreover, Mitsubishi Electric Co. will not assume any responsibility for damage (including, but not limited to, lost profit or damage caused from special circumstances etc.) occurring during the use of this driver.